

TrueGurukul - Legal Policies

Last updated: 10 February 2026

1. Terms of Use

Welcome to **TrueGurukul** (“TG”, “we”, “our”, “us”). By accessing or using <https://truegurukul.com>, you agree to comply with and be bound by these Terms of Use. If you do not agree, please do not use the platform.

1.1 Eligibility

Our services are available to **users worldwide**, irrespective of country or region.

By using the platform, you confirm that you are legally permitted to access online educational services in your jurisdiction.

1.2 Services Provided

TrueGurukul provides

Video lessons

Text-based learning materials

Practice sets and assessments

Instructor-created courses

Courses are primarily offered in **English**. Trainers may submit content in other languages, subject to **strict review and approval** by the TrueGurukul Team.

1.3 Account Registration

Users must provide accurate and complete information.

You are responsible for maintaining the confidentiality of your account.

Any activity under your account is your responsibility.

1.4 Acceptable Use

You agree **not to**:

Use the platform for unlawful or harmful activities

Copy, distribute, or resell content without permission

Attempt to hack, scrape, or disrupt services

Upload offensive, misleading, or copyrighted material without rights

1.5 Content Accuracy

While we strive for accuracy, we do **not guarantee** that all content is error-free.

Educational content is provided for **learning purposes only**, not as professional or legal advice.

2. Trainer & Content Creator Policy

2.1 Trainer Eligibility

Trainers must provide authentic credentials and identity details.

Submission does **not guarantee approval**.

2.2 Course Review & Approval

All submitted content is reviewed by the **TrueGurukul Team**.

Courses may be rejected, modified, or removed at any time.

The decision of the TrueGurukul Team is final and binding.

2.3 Language Policy

English is the primary language.

Courses in other languages are welcomed **only after strict verification**.

2.4 Intellectual Property

Trainers retain ownership of their original content.

By uploading, trainers grant TrueGurukul a **non-exclusive, worldwide license** to host, promote, and distribute the content on the platform.

3. User Conduct Policy

Users must:

Respect instructors and other learners

Avoid abusive, hateful, or discriminatory behavior

Not impersonate others

Not misuse discussion forums, comments, or messaging features

Violation may result in **account suspension or termination** without notice.

4. Intellectual Property Rights

All platform branding, logos, UI design, and system architecture belong to **TrueGurukul**.

Course content is protected by copyright laws.

Unauthorized reproduction or redistribution is strictly prohibited.

5. Payment & Refund Policy

Prices, subscriptions, and access terms are clearly displayed before purchase.

Payments are non-transferable.

Refunds, if any, are governed by specific course or subscription rules mentioned at the time of purchase.

TrueGurukul reserves the right to modify pricing at any time.

6. Data Privacy Policy

TrueGurukul respects your privacy and is committed to protecting your data.

6.1 Information We Collect

Name, email address, phone number

Login and usage data

Payment transaction details (processed securely via third-party gateways)

Course progress and assessment data

6.2 How We Use Data

To provide and improve services

To personalize learning experiences

For communication and support

For legal and security purposes

6.3 Data Sharing

We **do not sell** user data. Data may be shared only with:

Trusted service providers (payment, hosting, analytics)

Legal authorities when required by law

6.4 Data Security

Industry-standard security practices are used.

However, no system is 100% secure; users share data at their own risk.

6.5 International Users

By using our platform, you consent to data processing and storage **across international servers**, subject to applicable laws.

7. Cookies Policy

TrueGurukul uses cookies to improve user experience.

Cookies help remember preferences, login sessions, and analytics.

You may disable cookies in your browser, but some features may not function properly.

8. Business Policy

8.1 Platform Rights

TrueGurukul reserves the right to:

- Modify, suspend, or discontinue services

- Remove content or users violating policies

- Update policies at any time

8.2 Third-Party Links

The platform may contain external links.

We are not responsible for third-party content or practices.

9. Limitation of Liability

TrueGurukul shall **not be liable** for:

- Loss of data

- Business interruption

- Indirect or consequential damages

- Learning outcomes or exam results

Use of the platform is at **your own risk**.

10. Termination

We may suspend or terminate access:

- For policy violations

- For illegal or harmful behavior

- Without prior notice if required

Users may stop using the service at any time.

11. Governing Law & Jurisdiction

These policies are governed by **applicable international principles of contract and digital commerce**.

Disputes shall be resolved through **arbitration or courts as determined by TrueGurukul**, unless restricted by local law.

12. Policy Updates

Policies may be updated periodically.

Continued use after changes implies acceptance.

13. Contact Information

For questions or concerns:

- **Email:** support@truegurukul.com
- **Website:** <https://truegurukul.com>